GOVERNMENT OF INDIA
CIVIL AVIATION
LOK SABHA

UNSTARRED QUESTION NO:5161
ANSWERED ON:27.04.2000
OFF LOADING OF PASSENGERS FROM AI FLIGHTS
JITENDRA PRASADA

Will the Minister of CIVIL AVIATION be pleased to state:

(a) whether Air India is initiating steps to put in place a new space management programme to minimise the recurring problem of off loading the over booked passengers and guaranteed yields through revenue passengers instead of losing if by default;

(b) if so, the details thereof;

(c) whether the services of some well known international agencies are proposed to be taken who could provide expertise on passenger reservation and streamline the system; and

(d) if so, the details thereof?

Answer

THE MINISTER OF CIVIL AVIATION

(SHRI SHARAD YADAV)

(a) and (b) :- Yes, Sir. Air India plans to shortly introduce an Automated Space Revenue Management System.The new system will be fed with historical data, which will result in minimising offloadings and overbookings and will also help in enhancing revenues.

(c) and (d): Passenger Reservations are handled by the Unisys Reservation System.Modifications are carried out as and when required to improve the efficiency and streamline the system.